

Remote Database Services

Paperless Technology offers a high-quality solution for database management that helps companies lower their IT costs while realizing corporate-wide efficiency gains. These efficiency gains help companies be more productive and drive revenues up.

We are NOT a simple database monitoring service provider. We have a variety of offerings that provide flexible solutions to our clients needs. Our team is knowledgeable in a variety of database environments including SQL Servers and MySQL. In addition, we have become very proficient at many versions of these databases on a variety of operating systems including, Windows, and UNIX to name a few.

Our offerings include:

1. **Full Database Administration Outsourcing** - 24/7 support of database environments, tuning, maintenance, all using service levels that our clients define.
2. **Supplemental Database Support** - Paperless Technology works with client's team to support some of their databases, or we can provide off-hours support to lessen the work load for their team and to reduce cost.
3. **Database Assessments** - Paperless Technology provides a 250+ point assessment of databases that can point out overlooked issues deep within client's database environments that may be causing poor performance and slowing down their operations.
4. **24/7 Database Monitoring** - Paperless Technology proprietary tools monitor clients databases without the high costs of other monitoring software. Our monitoring tools come with a low-cost monitoring and maintenance contract.
5. **Database Project Work** - Specialized projects require specialized knowledge. Our team can handle some of the most complicated projects such as SQL 2000 upgrades and clustering.
6. **Database Mentoring** - Our DBA prides their self on being a part of clients IT organization. As such, we are happy to provide mentoring and training to bring their internal resources up to the level they require.

The process we utilize helps companies complete their project goals on time and within budget. Our solutions delivery architecture is critical when creating software solutions for large, complex business processes.

We achieve this level of success through:

- Better screening, testing, and placement of technical professionals through our Processes
- Better recruiting
- In-depth, industry-specific knowledge and expertise
- Strong ongoing relationships with our clients, as well as our technical professionals
- Better post-placement follow up and support that allows for on-the-job feedback and adjustments, as well as re-hiring of outstanding technical professionals.