



BACKGROUND

MCB Bank Limited has a solid foundation of over 50 years in Pakistan, with a network of over 900 branches, over 750 of which are Automated Branches.



BUSINESS ISSUE

MCB needed a system to manage its daily, monthly and other periodic business reports that come from its core banking application SYMBOL. These reports needed to be secured, archived and made easily available to any branch and head-office on demand.



BUSINESS SOLUTION

Paperless Technology proposed an automated reports archival and retrieval system for MCB, powered by IBM DB2 Content Manager OnDemand. Since then it has aggressively tackled the task of reducing paperwork within the organization.

The customized business solution involves following technologies:

- IBM Content Manager OnDemand for Multi-platforms
- Paperless Technology's customized business solution



BUSINESS BENEFITS

- Ease of use, requiring only a PC and a web-browser.
- Quick access through simple search.
- Concurrent, multiple views of a particular report.
- Due to electronic nature, no risk of information loss.
- Cost savings by eliminating the need to print reports.
- Cost savings due to on-line searching.
- Cost savings by eliminating need for reports distribution.
- Improved efficiency by easing pressure from server machines running core banking system.
- Cost savings by archiving historical spool files in compressed mode which also saves disk-space.
- In case of fire, no risk of report loss.
- Strict confidentiality due to secure access method.
- No chance of report tampering due to secure backup.



IBM Content Manager OnDemand is an easy to use resource. Following is a four-step illustration of a customized business solution developed for MCB Bank Ltd. by Paperless Technology.

User logs in using login-ID & password via web-portal.



Step 1

User is presented multiple reports to search from.



Step 2

User enters parameters to search.



Step 3

Upon parameter provision, report is displayed in the window.



Step 4

About Paperless Technology

Paperless Technology is a software house headquartered in Karachi, Pakistan. It provides customized business solutions & professional services to its clients in the verticals of banking and pharmaceuticals.

Its banking clients include Standard Chartered Bank, HBL, MCB Bank Ltd, American Express Bank, HSBC and Dubai Islamic Bank. Its pharmaceutical clients include Glaxo-SmithKline, Bayer, Roche, Merck Marker and Wyeth.